

Despite the electronic, information-rich era which now dominates organisational culture, face-to-face communication is being valued more than ever. It still plays a vital role in both training and communicating.

Why? Because the level of engagement is higher when people get together face to face! Deeper meaning can be achieved no other way. With remote and diverse teams, the gap has become far more apparent.

How is this engagement created? Using simple skills of engagement: having a beginners mindset, in-the-moment flexibility, and demonstrating positive and inclusive language.

"...content is nothing unless its delivery leads to behavioural change and this is where Stretch Learning are outstanding!"

Nick Holley, Director,
HR Centre of Excellence,
Henley Business School, UK



In-the-moment coaching

When delivering Training or Communication do your participants:

Continually go off on a tangent?

Not say enough?

Arrive back late from breaks?

Offer minimal contribution?

Leave their handouts/workbooks behind?

Complete action plans then take little ownership for them?

**Are your learners really engaged?
Are you working too hard?**

Create behaviour-change with your delivery, with In-the-Moment Coaching by Stretch Learning

In-the-Moment Coaching with Stretch Learning is for anyone required to deliver vital communication and training solutions. This unique experience, increases your 'delivery' capability through hands-on observation by a Stretch Learning consultant (during a dry-run or live delivery) and the immediate and timely provision of feedback and performance coaching.

In-the-Moment Coaching enables you as a deliverer to:

Identify and reflect on how your behaviour, actions and language impact the behaviour, actions and language of receivers.

Use new engagement methods and evaluate their effectiveness, supported by your Stretch Learning consultant.

Develop your awareness of what receivers really need within your session, and assess how well you are meeting their needs.

Receive tips and suggestions for fine tuning your programme itself.

Reflect beyond the session itself, using the Gems and Opportunities report created by your Stretch Learning consultant.

In-the-Moment Coaching ensures that:

You, as a deliverer, elevate your skills of engagement to a whole new level.

Your organisation benefits from creating a far greater Return On Investment on communication cascades and learning events.